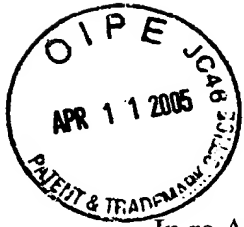


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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Christopher E. Pearce et al.
Serial No.: 09/579,002
Filing Date: May 25, 2000
Group Art Unit: 2666
Examiner: Shick C. Hom
Title: System and Method for Providing Shared Line Appearances
in a Distributed Call Routing Network

Mail Stop: Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

Dear Sir:

CERTIFICATE OF MAILING BY EXPRESS MAIL
Certificate No. EV 32271167 US

I certify that this communication is being deposited
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Alexandria, Virginia 22313-1450.

Willie Jiles
Willie Jiles

Date: April 11, 2005

RESPONSE PURSUANT TO 37 C.F.R. § 1.111

In response to the Office Action mailed January 10, 2005, Applicants respectfully
request the Examiner to reconsider the rejection of the claims in view of the following
amendments and remarks. Please amend the Application as follows.